

Lift and Ropeway Rules and Regulations

Tanigawadake Ropeway INC.

Article 1 (Scope of Application)

Transportation related to the lift and ropeway business operated by the Company shall be conducted in accordance with the Rules and Regulations, and matters not stipulated herein will be governed by laws and regulations or general customs.

Article 2 (Staff Instructions)

The passengers shall comply with the instructions given by the Company's Staff ("Staff") to ensure the safety of transportation and to maintain order.

Article 3 (Acceptance of Transportation)

The Company shall undertake the transportation of passengers, except where it refuses to undertake or continue transportation under the provisions in Article 4 or restricts transportation under the provisions of Article 5.

Article 4 (Refusal to Accept or Continue Transportation)

The Company may refuse transportation of passengers, if

- (1) The passenger does not possess a valid ticket;
- (2) The passenger does not follow the instructions of the Staff;
- (3) The passenger requests a special burden for such transportation;
- (4) The transportation is contrary to any law or regulation or to public policy;
- (5) The passenger is intoxicated, an unaccompanied minor, or otherwise deemed unsafe for transportation due to his or her condition;
- (6) The passenger possesses hazardous materials, etc;
- (7) There is a hindrance to transportation due to an act of God or any other unavoidable cause;
- (8) The passenger is a patient, etc. with a specified infectious disease;
- (9) The passenger is an organized crime group, a member of an organized crime group, a quasi-member of an organized crime group, a person related to an organized crime group, or any other antisocial forces; or
- (10) There is any justifiable reason other than the cases provided for in the preceding items.

Article 5 (Restrictions, etc. on Transportation)

The Company may restrict or suspend the operation of ropeways, ticket sales, or impose limitations on capacity, the size, or the number of carry-on items in the event of disruptions to transportation caused by natural disasters or other unavoidable circumstances, or due to the Company's own circumstances.

Article 6 (Sale of Tickets)

The Company shall sell tickets for the ropeway business operated by the Company at ticket counters, etc.

Article 7 (Validity of Tickets)

1. Tickets are valid only when used under the conditions stated on the ticket.
2. If the Company changes the fare, tickets issued before the change will remain valid during their period of validity, regardless of the fare amount indicated on the ticket.
3. A ticket that falls under any of the following items will be void:
 - (i) Tickets that are severely damaged, making the details on the ticket illegible;
 - (ii) Tickets intentionally modified or altered by the passenger or any other person.
 - (iii) Tickets that have been resold or lent;
 - (iv) Tickets whose period of validity has expired;
 - (v) Name-specific tickets used by someone other than the person named on the ticket;
 - (vi) Tickets obtained through fraudulent means; or
 - (vii) Original tickets in cases where they have been rewritten or reissued

Article 8 (Ticket Verification)

1. The Company shall verify or deduct the fare from the passenger's ticket at the ticket gate upon boarding.
2. Passengers may not refuse a request by the Staff to present their tickets for verification.

Article 9 (Fares and Application)

Fares received by the Company from passengers and the method of application will be the same as those posted at business offices or ticket counters or as separately prescribed.

Article 10 (Handling of Passengers during Operation in Case of Suspension of Operation)

If the Company suspends the operation of the ropeway due to natural disasters or other unavoidable circumstances, it will take the necessary measures to ensure the continuation of transportation for passengers after operations resume.

Article 11 (Refund of Freight Charge)

If the Company is unable to operate the ropeway due to any cause attributable to the Company or if there is such cause, the Company shall refund the remaining value of the ticket issued by the Company held by the passenger within the period of operation.

Article 12 (Commencement and Termination of Responsibility)

The Company's responsibility for operation begins when the passenger boards the equipment and ends when the passenger disembarks.

Article 13 (Prohibited Acts for Passengers)

Passengers shall not engage in the following actions:

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- (1) Jumping from the lift or getting on and off at places other than the prescribed places;

- (2) Swinging skis, snowboard or other belongings or lift carriage;
- (3) Damaging equipment or ropeway facilities such as striking them with skis, poles, etc;
- (4) Smoking while riding;
- (5) Riding the train in a dangerous position such as riding side to side; and
- (6) Any other actions that may hinder safe transportation or attire and behavior that causes discomfort or unease to other passengers.

< Ropeway >

- (1) Damaging the equipment or ropeway facilities, such as striking them with skis, poles, etc., or engaging in dangerous acts like hitting other passengers;
- (2) Smoking while riding;
- (3) Behaving loudly, unruly, or in ways that cause discomfort or unease to other passengers inside the carriage; and
- (4) Any other actions that may hinder safe transportation or attire and behavior that causes discomfort or unease to other passengers.

Article 14 (Passenger Liability)

If the life or body of a passenger is harmed by the operation of the ropeway, the Company shall be liable to compensate for the damage arising therefrom. However, this will not apply in the following cases:

- (i) When it is proved that the Company did not neglect the due care provided for in laws and regulations, or that there were no defects or functional damage in the ropeway facilities; or
- (ii) When it is proved that the accident was caused solely by the intention or negligence of a third party other than the passenger or the Staff concerned.

Article 15 (Responsibility for Personal Items, etc.)

The Company shall not be liable to compensate for damage arising from loss or destruction of skis and other personal belongings, etc., in connection with transportation of passengers. However, this will not apply if the loss or destruction is due to the negligence of the Company.

Article 16 (Responsibility of Passengers)

The Company may seek compensation from a passenger for any damage incurred by the Company due to the passenger's willful misconduct, negligence, or failure to observe any law or regulation, or the Rules and Regulations.

Article 17 (Use of Invalid Ticket)

If a passenger uses a ticket that is invalid in accordance with the provisions of Article 7, Paragraph 3, the Company may require the passenger to pay twice the sales price of the ticket used for such use.

Article 18 (Jurisdiction)

The Tokyo District Court shall have exclusive jurisdiction in the first instance over a dispute arising in relation to lift and ropeway transportation by the Company.

Article 19 (Amendments to the Rules and Regulations)

1. The Rules and Regulations are standard rules and regulations under the Civil Code. The provisions of the Rules and Regulations will be amended pursuant to the provisions of the Civil Code if they are deemed to conform to the general interests of users or there are reasonable grounds that require amendments.
2. Any amendments to the Rules and Regulations will be applied from the designated effective date after the amendments to the Rules and Regulations are published in an appropriate manner.

(Last Amendment Date)

1. November 15, 1.2024

(Effective Date)

2. December 1, 2.2024

End